



COMMUNITY
**RESOURCE
GUIDE**

LAW ENFORCEMENT REFERRALS

Primary contacts for law enforcement personnel

1/10

BEHAVIORAL HEALTH / OPIOID

CRC - adult crisis

407-822-2052; 1800 Mercy Dr.

Aspire crisis / access

407-822-5052 or 407-875-3700 opt. 3.

Better Access to Treatment

24-hour helpline: 407-RECOVER.

988 Lifeline

Call/text 988; suicide or crisis support.

Youth mobile crisis

211 or 407-839-4357; ages 0-24.

SERVICE NAVIGATION

211 / Heart of FL United Way

211 or 407-839-4357; text ZIP to 898-211.

Orange Connects

ocfl.net/orangeconnects; non-emergency match.

Orange County 311

311 or 407-836-3111; county services.

Homeless Services Network

407-893-0133 or 211; homelessness access.

ADULT BEHAVIORAL HEALTH

Mental health, substance use and crisis stabilization

2/10

CRISIS / STABILIZATION

Belvin Perry Jr. CRC

407-822-2052; adult MH/SU crisis.

Aspire crisis / access

407-822-5052 or 407-875-3700 opt. 3.

Aspire Health Partners

407-875-3700; provider access.

988 Lifeline

Call/text 988 for crisis counseling.

SUPPORT / RECOVERY

Mental Health Association of Central Florida

407-898-0110 ext. 104; non-crisis help.

NAMI Greater Orlando

407-253-1900; family/peer support.

SAMHSA Helpline

1-800-662-4357; treatment locator.

STEPS MAT clinics

407-955-7710 West; 407-255-0449 East.

Project Overdosenaloxone

407-456-0605; Narcan supply info.

YOUTH + FAMILY

Youth crisis, shelter, family conflict and child welfare

3/10

YOUTH CRISIS

Youth mobile crisis

211 or 407-839-4357; ages 0-24.

Youth & Family Services

407-836-7600.

Youth Shelter

407-836-7626; runaway, lockout or homeless youth.

Family crisis counseling

Through Youth & Family Services.

CHILD WELFARE / JUVENILE

Juvenile Assessment Center

407-836-8800; youth in custody.

Florida Abuse Hotline

1-800-962-2873; child/vulnerable adult abuse.

Embrace Families

321-441-2060; child welfare/family support.

Child Protection Team

407-317-7430; abuse/neglect assessments.

YOUTH SUPPORTS

Prevention, stabilization and community support

4/10

YOUTH PREVENTION

Pace Center for Girls - Orange

407-992-0456; education/counseling.

Zebra Youth

407-228-1446; LGBTQ+ youth ages 13-24.

Orange Connects

ocfl.net/orangeconnects; non-emergency match.

211 / HFUW

211 or 407-839-4357; broad family resources.

OFFICER REFERRAL NOTES

Family conflict

Consider shelter, counseling or CINS/FINS pathway.

School-related concerns

Use agency/school protocol plus supports.

Abuse / neglect concern

DCF report plus agency procedures.

HOMELESSNESS + HOUSING

Street outreach, shelter, coordinated entry and housing crisis

5/10

HOMELESSNESS

Homeless Services Network

407-893-0133 or 211; system navigation.

HSN access / hubs

Use 211 or HSN access points when available.

HCCH / Orange Blossom

407-428-5751; homeless health/outreach.

Coalition for the Homeless

407-652-5300; emergency shelter.

3 Bridges Program (individuals)

407-230-3721

HOUSING CRISIS

Samaritan Resource Center

407-482-0600; drop-in services.

Crisis Assistance

311 or 407-836-3111; rent/utilities crisis.

Family Coordinated Entry

Use 211 / HSN access points.

Veteran homelessness

HSN: 407-743-5117.

VICTIMS + SAFETY

Domestic violence, sexual assault, trafficking and advocacy

6/10

DOMESTIC VIOLENCE

Harbor House hotline

407-886-2856; 24-hour hotline.

Harbor House main

407-886-2244.

Florida DV Hotline

1-800-500-1119.

National DV Hotline

1-800-799-7233; text START to 88788.

VICTIM / TRAFFICKING

Victim Service Center

407-500-HEAL (4325) or 407-254-9415.

Human Trafficking Natl.

1-888-373-7888; text 233733.

Florida Trafficking Hotline

1-855-FLA-SAFE.

VINE victim notification

vinelink.com; custody/case notification.

MEDICAL + PUBLIC HEALTH

Uninsured care, public health and non-emergency treatment

7/10

HEALTH CARE ACCESS

Florida DOH - Orange

407-858-1400; public health services.

Orange County Medical Clinic

407-836-7100; uninsured low-income adults.

PCAN

407-836-7226; underinsured medical access.

Orange Blossom / HCCH

407-428-5751; primary/homeless care.

WALK-IN / SPECIALTY

Shepherds Hope

407-876-6699; non-emergency walk-in care.

Community Health Centers

407-905-8827; medical home option.

True Health

407-322-8645; primary care option.

Project Overdose kits

407-456-0605; naloxone for agencies/businesses.

OLDER ADULTS + DISABILITY

Vulnerable adults, caregivers, disability and special needs

8/10

AGING / VULNERABLE ADULTS

Elder Helpline

1-800-963-5337; aging/caregiver resources.

Senior Resource Alliance

407-514-1800.

OC Office on Aging

407-836-7446.

Adult abuse / self-neglect

Florida Abuse Hotline 1-800-962-2873.

DISABILITY / SPECIAL NEEDS

OC Office on Disability

407-836-6568; ADA/disability referrals.

APD Central Region

407-245-0440; developmental disabilities.

Special Needs Registry

407-836-9319; disaster shelter support.

Missing vulnerable person

Use agency protocol and OCSO 407-836-4357.

VETERANS + LEGAL

Veterans, diversion, legal aid and court-connected supports

9/10

VETERANS

OC Veterans Services

407-836-8990; benefits/resource navigation.

Veterans Crisis Line

988 press 1; text 838255.

Veteran homelessness

HSN: 407-743-5117.

VA resources

Use OC Veterans Services / VA linkage.

DIVERSION / LEGAL

State Attorney - SAO9

407-836-2400; civil citation/diversion.

Problem-Solving Courts

407-836-0578; MH, drug, veterans court.

Legal Aid Society OCBA

407-841-8310; civil legal aid.

CLSMF Legal Aid

1-800-405-1417; civil legal help.

Clerk Self Help Center

407-836-6300.

IDignity

407-792-1374; ID documents.

BASIC NEEDS + NOTES

Food, jobs, stabilization and agency update space

10/10

FOOD / BASIC NEEDS

Second Harvest Food Bank

407-295-1066.

Christian Service Center

407-425-2523; meals/day services.

United Against Poverty

407-650-0774; food/crisis support.

Salvation Army Orlando

407-423-8581; basic needs.

One Heart for Women & Children

321-424-0403; food/hygiene resources.

211 / HFUW

211 or 407-839-4357; broad navigation.

JOBS / AGENCY NOTES

CareerSource Central FL

1-800-757-4598; employment/training.

OC Employment Assistance

Use 311 or 407-836-3111.

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HELPLINE:

(407)-RECOVER

(407)-RECOVER (732-6837) serves Orange, Seminole, Brevard, and Osceola counties 24/7 with resources related to drug addiction.



ORANGE COUNTY FLORIDA
Drug-Free Coalition

**PROJECT
OVERDOSE**